

PRE-ORDER MANAGEMENT PLATFORM



Increased Revenue for Airports,
Convenience for Passengers

tavtechnologies.aero

PRE-ORDER





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END-TO-END TECHNOLOGY
SOLUTIONS

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WHAT IS PRE-ORDER MANAGEMENT PLATFORM?

Pre-order Management Platform is an order management system specifically designed for airports and air-travel passengers.

The platform enables passengers to select and order their food or beverages from airport restaurant menus before they arrive at the airport or during the check-in process. Pre-order Management Platform is a mobile-based system that offers an online shopping experience for passengers and an online sales channel for airport retailers. Retailers deliver the item to related customers at designated points at the airports according to passenger preference. Thus, the platform provides convenience both for passengers and retailers.



FUNCTIONS OF TAV TECHNOLOGIES PRE-ORDER MANAGEMENT PLATFORM



TAV Technologies Pre-order Management Platform includes three main functions for passengers and restaurants.



CONTENT MANAGEMENT SYSTEM

Pre-order Content Management System is a web-based application for business owners of retail areas. Restaurant and café owners can manage and change their catalog by using this CMS panel.

Any change on the menu is automatically transferred to all screens of mobile apps. Details about ingredients, allergenic foods, and descriptions can be displayed here to help customers while picking an item from the list. Retailers can also lead their marketing activities, promote certain categories.



PASSENGER MOBILE APPLICATION

The Passenger Mobile App is developed to let passengers create their pre-order list and make online payments securely while providing an easy user experience. The passenger app offers:

- Menu list screen
- My order screen
- Login/check out screen
- Payment screen
- Menu list screen
- My order screen
- Login/check out screen
- Payment screen



RETAILER MOBILE APPLICATION

Retailer mobile application is a native application for authorized staff who manage all orders and see them from their devices. The app can send automatic push notifications to authorized users if a new order is created within the platform. The retailer app offers:

- Login screen for authorized users
- Order validation QR code screen

KEY FEATURES OF TAV TECHNOLOGIES PRE-ORDER MANAGEMENT PLATFORM



DASHBOARDS

The platform includes an advanced dashboard that offers statistical details about visitor actions.



ADMIN PANEL

Pre-order Management Platform includes an admin panel that is used to manage menus, orders, and configurations.



ONLINE PAYMENT

The system offers an in-app payment process to increase user engagement and increase in-app spending.



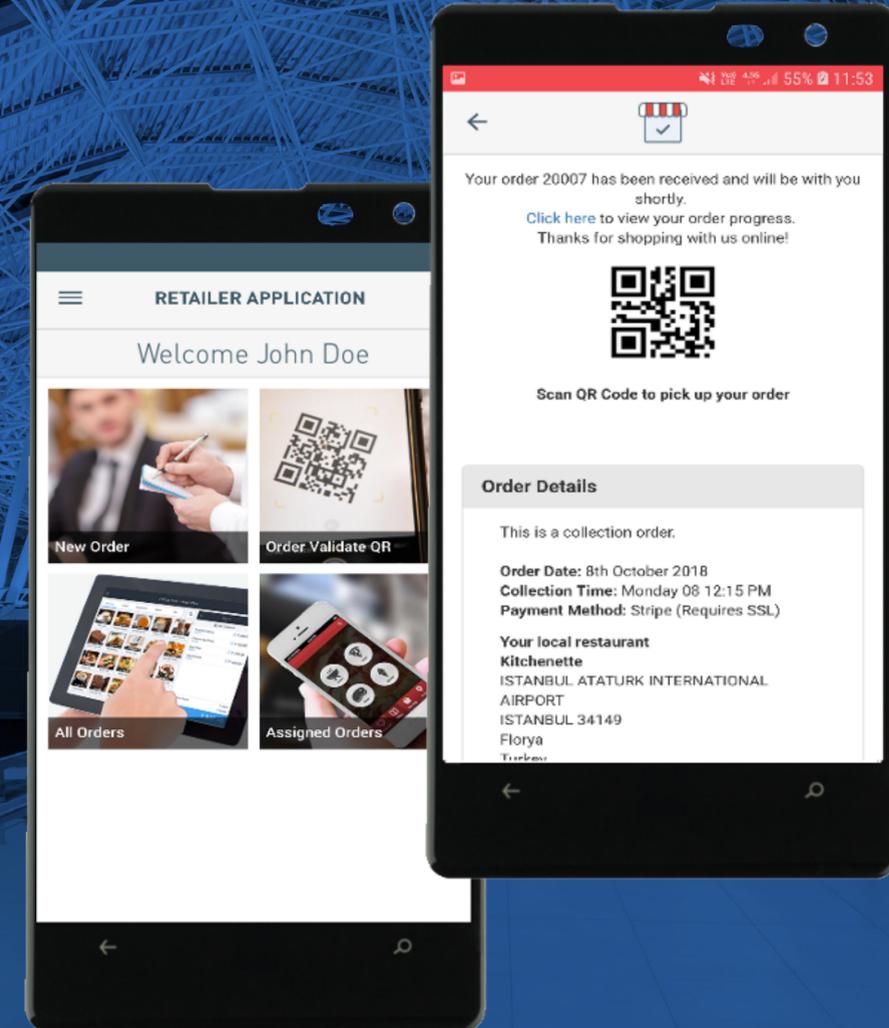
DETAILED MENU DESCRIPTION

The menu list will be displayed as an in-app web view. The list can include details about all menu items.

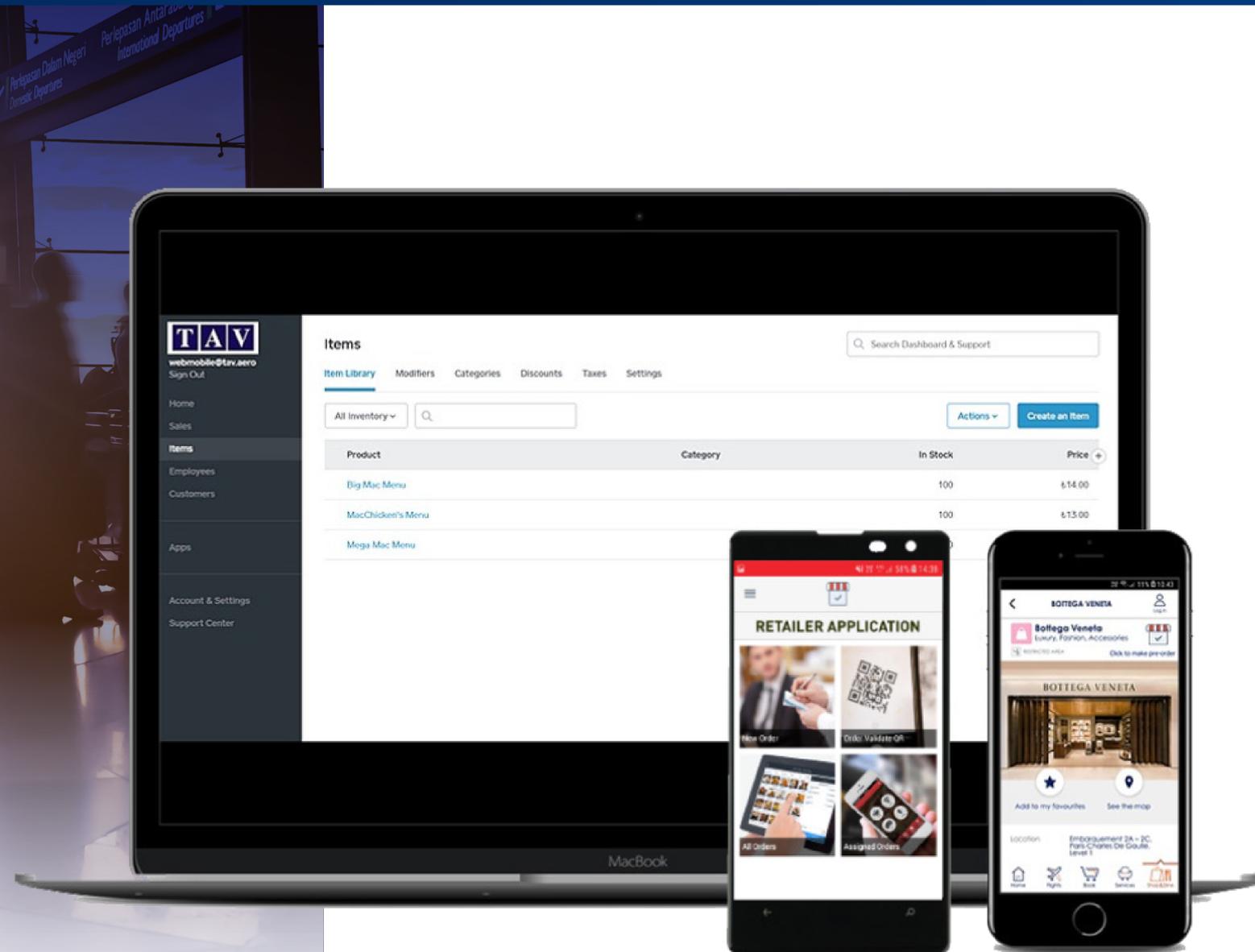


PRE-ORDER BUTTON INTEGRATION

The platform can display a pre-order button on existing applications if the selected cafés or restaurants already have pre-order functionality.



KEY BENEFITS OF TAV TECHNOLOGIES PRE-ORDER MANAGEMENT PLATFORM



Safe Shopping Experience

The system prioritizes safety and social distance through its pre-order and pre-payment methodology. Since it decreases human interaction, it is in line with pandemic regulations.

Self-Service

Passengers can control their schedule and order their items whenever they want without any location limitation.

Easy and Secure Payment Process

Passengers can easily make payments without having any doubts about security thanks to QR code pairing technology.

Increased Non-Aeronautical Revenue

The platform creates a new sales channel for airport restaurants and cafes while supporting their promotions and discounts. Thus, airports can directly increase their non-aero revenues.

Shorter Queues

Passengers spend less time at physical shopping points, this automatically decreases the waiting times at cash points.

Seamless Passenger Experience

Pre-order management platform offers a digital shopping experience for passengers with an easy flow.

ABOUT



TAV | TECHNOLOGIES


40+
Products


40+
Airports


15
Countries


3
Continents


170 Million
Passengers

TAV Technologies, a subsidiary of TAV Airports Holding which is a member of Groupe ADP, is a leading technology brand; designing, developing and implementing aviation services and solutions globally.

As a visionary technology solution partner and a master systems integrator; it provides total technology management, delivers best-in class designs & turn-key integrated solutions it develops in its Research-Development Center and Innovation Hub.

The company covers all 3 main streams of information technologies in one company; in-house software product development, contractor for complex ICT projects and IT operations management & consultancy.

Its Smart Airport concept creates high satisfactory experience for passengers, airlines and airports by taking full advantage of the latest technologies and innovations.

It is recognized and trusted globally for 24/7 Operation and Support, state of the art design, installation, configuration and integration for Airport IT & Building Technologies with its agile teams. It provides services in line with internationally accepted ITIL, COBIT standards and has a wide business partnership network with leading companies in the industry. It has also been accredited by the ISO 9001 Quality Management System and ISO 27001 Information Security Management System certificates.



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OUR **TECHNOLOGY**

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**3 CONTINENTS AND
15 COUNTRIES!**

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Saudi Arabia - Madinah, Riyadh, Dammam; **Qatar** - Doha; **Georgia** - Tbilisi, Batumi

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